



**Funeral cover from the name you trust**

# Clientèle Funeral Dignity Plan

## Valuable benefits

### From R110 per month

Valuable funeral cover is available from R110 per month. The Clientèle Funeral Dignity Plan pays out a cash lump sum in the event of death. Your family can use this money to pay for funeral expenses or to cover additional costs as they may arise during this difficult time. We do not pay for specific funeral arrangements.

### Pays within 24 hours

The Clientèle Funeral Dignity Plan pays out within 24 hours of receipt of relevant documentation. Yes, all valid claims are paid within 24 hours.

### R200 Airtime when you claim

We will send R200 airtime on approval of the claim to help with the necessary funeral arrangements.

### Add up to 13 people on 1 plan

You can choose cover for yourself, your spouse, 3 children and 8 extended family members.

### Family cover

It's affordable. A family of 5 could receive more than R110,000 cover for less than R2 per person per day.

### Included benefits

- Unveiling benefit
- Grocery benefit

### Enhanced benefits

You will have access to a 24 hour funeral helpline where professionals will assist you with various aspects of the funeral arrangements, like grief counselling, repatriation of the body and discounted rates with various funeral suppliers.

### Double Accident benefit

In the event of accidental death, beneficiaries will be paid out double the insured amount. This benefit applies to the main member only.

# Frequently asked questions



## How do I get my claim paid out within 24 hours?

All valid claims will be paid within 24 hours. Claims will be validated once all necessary documents are received. The documents you need to send for a 24 hour payout are:

- A certified copy of the death certificate
- A certified copy of the registration of death form (DHA 1663)
- Certified copies of the deceased's ID
- Certified copies of the beneficiary's ID

We make it easy for you to submit your claim. Choose the method you are most comfortable with:

- Contact us on 011 320 3000
- Fax us on 011 320 3170
- SMS your policy number to 31041 and we'll call you back (standard rates apply)
- Visit our website and click on 'Contact Us'
- Email us at [claims@clientele.co.za](mailto:claims@clientele.co.za)

## How will I receive the airtime?

Once the claim has been approved, we will send the R200 airtime to the stipulated cell number.

## Tell me more about the Grocery and Unveiling benefits?

The grocery benefit is available as cash or vouchers of R3,000, paid to the beneficiary for 3 months after the death of the insured. You can choose to have it paid out in one lump sum amount of R3,000 or to receive it as instalments of R1,000 for 3 months. This benefit forms part of the total payout amount. A cash amount of R2,000 is available to the beneficiary within 12 months after the death of the insured. You can choose when to receive the money for the unveiling. This benefit forms part of the total payout amount.

# Clientèle Funeral Dignity Plan rates

As at June 2017 (subject to change)

Individual Cover					
Age	R10,000	R15,000	R20,000	R25,000	R30,000
18 – 26	R110	R139	R154	R169	R184
27 – 36	R132	R147	R162	R177	R192
37 – 51	R149	R169	R189	R209	R229
52 – 61	R187	R217	R247	R277	R307
62 – 71	R270	R305	R340	R375	R410
Family Cover					
AGE	R10,000	R15,000	R20,000	R25,000	R30,000
18 – 26	R165	R185	R205	R225	R245
27 – 36	R165	R185	R205	R225	R245
37 – 51	R189	R219	R249	R279	R309
52 – 61	R226	R281	R336	R391	R446
62 – 71	R324	R394	R464	R534	R604
Extended Family					
Age	R10,000	R15,000	R20,000	R25,000	R30,000
0 – 26	R23	R32	R41	R50	R59
27 – 36	R35	R48	R61	R74	R87
37 – 51	R45	R65	R85	R105	R125
52 – 61	R62	R90	R118	R146	R174
62 – 71	R105	R155	R205	R255	R305
72 – 81	R243	R362	R481	R600	R719



# True stories



**Elrevenon Bartman**

“With Clientèle you don’t have to cry double”



**Mandisa Mpunga-Adams**

“I am proud of giving my uncle the funeral he deserved”



**Samuel Mathabe**

“Clientèle helped me to bury my loved ones with dignity”



**Leonard Hairs**

“My experience with Clientèle has been amazing they made an unbearable situation slightly more comfortable”

## For more information

Should you have any questions about this plan or want to know more about any other products from Clientèle, please visit our website on: [www.clientele.co.za](http://www.clientele.co.za) or simply sms us and we will call you back.

## Other products from Clientèle:

**STANDARD LIFE PLAN: sms LIFE to 45487\***

Pays up to R200,000.

**PREMIUM LIFE PLAN: sms PREMIUM LIFE to 45487\***

Pays up to R10 million.

**H.E.L.P PLAN: sms HELP to 45487\***

Pays out up to R200,000 per year

**PREMIUM H.E.L.P PLAN: sms PREMIUM TO 45487\***

Pays up to R3,000 per day. Paid from day one.

**LEGAL PLAN: sms LEGAL to 45487\***

Superior legal services, 24 hours a day.

\* Standard rates apply.



## Clientèle

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Clientèle Life, Funeral and Health Event Life Plans (H.E.L.P) are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and registered insurer, FSP15268.

Clientèle Legal Plans are underwritten and administered by Clientèle General Insurance Limited, an authorised financial services provider and registered insurer, FSP34655.

Terms and conditions apply.