



**NEW**



**A first in South Africa!**

## Clientèle Ultimate Dignity Plan



**Clientèle**  
FUNERAL



**The only plan that pays back all of your money – on top of your cover amount**

# Clientèle Ultimate Dignity Plan

## Valuable benefits

### We pay back all your money. Yes, all your premiums back – in cash

The Clientèle Ultimate Dignity Plan is the Funeral plan that will pay back all your premiums, in addition to your cover amount. So, if you take out cover of R50,000 we will pay the full R50,000 to the beneficiaries PLUS we will pay back every single cent paid on the policy for that member. The money will be paid on a valid death claim.

### Half of your premiums back at 65

We know you worry about your family should you die. But you also worry about money when you retire. Clientèle now gives you the option to receive 50% of your premiums back in cash at the age of 65. The money can be used to ease the pressure of not earning an income anymore. The remaining 50% of premiums will be paid back to the beneficiaries upon death. This benefit only applies to main members who join before the age of 50.

### From R150 per month

Valuable funeral cover is available from R150 per month. The Clientèle Ultimate Dignity Plan pays out a cash lump sum in the event of death. Your family can use this money to pay for funeral expenses or to cover additional costs which may arise during this difficult time.

### Pays within 24 hours

The Clientèle Ultimate Dignity Plan pays out valid claims within 24 hours of receipt of relevant documentation. Yes, all valid claims are paid within 24 hours.

### R200 Airtime when you claim

We will send R200 airtime on approval of the claim to help with the necessary funeral arrangements.

### Add up to 13 people on 1 plan

You can choose cover for yourself, your spouse, 3 children and 8 extended family members.

### Individual and Family Plans available

Individual cover is available up to R100,000.

Family cover up to R500,000. 3 Children are covered at no additional cost on your Family Plan.

### Included benefits

- Unveiling benefit
- Grocery benefit
- Transport benefit

### Enhanced benefits

You will have access to a 24 hour funeral helpline where professionals will assist you with various aspects of the funeral arrangements, like grief counselling, repatriation of the body and discounted rates with various funeral suppliers.

### Immediate Accident benefit

You are covered immediately for accidental death.

# Frequently asked questions

## How is it possible for Clientèle to pay back all my money?

We are rewarding you for paying your premiums every month. Many people stop paying their premiums. Not only do they lose that money, but their family is not covered when the inevitable happens. Clientèle have very skilled professionals who know how to create value. That is how we are able to pay back all your money. You have made us the 'People's brand.' Now it is time for us to give even more back.

## How do I get my claim paid out within 24 hours?

Claims will be validated once all necessary documents are received. The documents you need to send for a 24 hour payout are:

- A certified copy of the death certificate
- Certified copies of the deceased's ID
- Certified copies of the beneficiary's ID

We make it easy for you to submit your claim. Choose the method you are most comfortable with:

- Contact us on 011 320 3000
- Fax us on 011 320 3170
- SMS your policy number to 31041 and we'll call you back (standard rates apply)
- Visit our website and click on Claims
- Email us at [claims@clientele.co.za](mailto:claims@clientele.co.za)

## How will I receive the airtime?

Once the claim has been approved, we will send the R200 airtime to the stipulated pre-paid cell number.

## Tell me more about the Grocery, Unveiling and Transport benefits?

The grocery benefit is available as cash or vouchers, paid to the beneficiary for 3 months after the death of the insured. You can choose to have it paid out in one lump sum amount of R3,000 or to receive it as installments of R1,000 for 3 months. The unveiling benefit is a cash amount of R2,000 which is available to the beneficiary within 12 months after the death of the insured. You can choose when to receive the money for the unveiling. The transport benefit is a once off cash amount of R2,000 which can be used to help with the transport arrangements for the funeral. These benefits form part of the total cover amount.

# Clientèle Ultimate Dignity Plan rates

As at June 2017 (subject to change)

Ultimate Dignity Plan									
Individual Cover									
	R10,000	R15,000	R20,000	R25,000	R30,000	R35,000	R40,000	R45,000	R50,000
18-26	R150	R168	R186	R204	R222	R240	R258	R276	R294
27-36	R158	R176	R194	R212	R230	R248	R266	R284	R302
37-51	R181	R206	R231	R256	R281	R306	R331	R356	R381
52-61	R241	R280	R319	R358	R397	R436	R475	R514	R553
62-71	R382	R432	R482	R532	R582	R632	R682	R732	R782
Family Cover									
	R10,000	R15,000	R20,000	R25,000	R30,000	R35,000	R40,000	R45,000	R50,000
18-26	R192	R216	R240	R264	R288	R312	R336	R360	R384
27-36	R204	R229	R254	R279	R304	R329	R354	R379	R404
37-51	R229	R266	R303	R340	R377	R414	R451	R488	R525
52-61	R292	R364	R436	R508	R580	R652	R724	R796	R868
62-71	R456	R555	R654	R753	R852	R951	R1,050	R1,149	R1,248
Extended Family									
	R10,000	R15,000	R20,000	R25,000	R30,000	R35,000	R40,000	R45,000	R50,000
0-26	R23	R32	R41	R50	R59	R68	R77	R86	R95
27-36	R35	R48	R61	R74	R87	R100	R113	R126	R139
37-51	R45	R65	R85	R105	R125	R145	R165	R185	R205
52-61	R62	R90	R118	R146	R174	R202	R230	R258	R286
62-71	R105	R155	R205	R255	R305	R355	R405	R455	R505
72-81	R243	R362	R481	R600	R719	R838	R957	R1,076	R1,195



**We will pay all  
your money back.  
The whole cover amount  
PLUS all your premiums.**



## For more information

Should you have any questions about this plan or want to know more about any other products from Clientèle, please visit our website on: [www.clientele.co.za](http://www.clientele.co.za) or simply sms us and we will call you back.

### Other products from Clientèle:

**STANDARD LIFE PLAN: sms LIFE to 45487\***

Pays up to R200,000.

**PREMIUM LIFE PLAN: sms PREMIUM LIFE to 45487\***

Pays up to R10 million.

**H.E.L.P PLAN: sms HELP to 45487\***

Pays out up to R200,000 per year.

**PREMIUM H.E.L.P PLAN: sms PREMIUM TO 45487\***

Pays up to R3,000 per day. Paid from day one.

**LEGAL PLAN: sms LEGAL to 45487\***

Superior legal services, 24 hours a day.

\* Standard rates apply.



**Clientèle**

Clientèle Office Park, Corner Rivonia & Alon Roads, Morningside, 2196

Monday to Friday 08h00 – 17h00. Saturday 08h00 – 12h00

Tel: 011 320 3000 Fax: 011 320 3133

Email: [services@clientele.co.za](mailto:services@clientele.co.za) Website: [www.clientele.co.za](http://www.clientele.co.za) Mobisite: [www.clientele.mobi](http://www.clientele.mobi)

Clientèle Life, Funeral and Health Event Life Plans (H.E.L.P) are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and registered insurer, FSP15268.

Clientèle Legal Plans are underwritten and administered by Clientèle General Insurance Limited, an authorised financial services provider and registered insurer, FSP34655.

Terms and conditions apply.